

Memorandum of Understanding
Between
The Salvation Army
and
ARRL® The National Association for Amateur Radio®

Relating to
Disaster Services



PURPOSE

This Memorandum of Understanding ("Memorandum of Understanding" or "Understanding") is entered into as of the Effective Date by and between The Salvation Army National Corporation on behalf of itself, and The Salvation Army, a California corporation, The Salvation Army, a Georgia corporation, The Salvation Army, an Illinois corporation, and The Salvation Army, a New York corporation (each, a "Territory", and together, the "four Territories" and "The Salvation Army Territorial Headquarters") (collectively referred to as "The Salvation Army") and ARRL® the National Association for Amateur Radio®. This MOU provides a broad framework for cooperation, coordination and communication between ARRL® and The Salvation Army in exercising the provision of emotional support and other disaster services to enhance the delivery of disaster relief services to the communities they mutually serve in.

DEFINITION OF A DISASTER

A disaster is an occurrence, such as a hurricane, tornado, storm, flood, high water, wind-driven water, tidal wave, earthquake, drought, blizzard, pestilence, famine, fire, explosion, volcanic eruption, building collapse, transportation accident, civil disorder or other situation that causes human suffering or creates human suffering that the survivors cannot alleviate without assistance.

ORGANIZATION OF THE SALVATION ARMY

In the United States, The Salvation Army is comprised of five separately incorporated legal entities: The Salvation Army National Corporation, The Salvation Army, a Georgia corporation, The Salvation Army, a New York corporation, The Salvation Army, an Illinois corporation, and The Salvation Army, a California corporation. (The Salvation Army World Services Office is also a separately incorporated legal entity in the United States for The Salvation Army's international work.) The Salvation Army is administratively divided into four (4) regional territorial areas. Also, there are 36 Divisional Headquarters established under the Territorial Commanders and headed by Divisional Commanders. The Divisional Headquarters are responsible for organizing, directing, and coordinating welfare and emergency functions in their

assigned areas. Reporting to divisional centers are the local volunteer committees operating in smaller communities.

The National Headquarters of The Salvation Army in the United States is:

615 Slaters Lane
Alexandria, Virginia 22314

Organizationally The Salvation Army in the U.S. is divided into four (4) regional territories:

- **Southern Territory:** AL, AR, FL, GA, KY, LA, MD, MS, NC, OK, SC, TN, TX, VA, Washington, D.C., WV
- **Central Territory:** IL, IN, IA, KS, MI, MN, MO, NE, ND, SD, WI
- **Western Territory:** AK, AZ, CA, CO, CNMI, Guam, ID, MT, NM, OR, Marshall Islands, FM, UT, WA, WY
- **Eastern Territory:** CT, DE, ME, MA, NH, NJ, NY, OH, PA, PR, RI, USVI, VT

See Attachment A for a map.

See Attachment B for a list of Emergency Disaster Services contacts.

The Salvation Army is a religious and charitable nonprofit organization that has provided emergency services to individuals and groups in time of disaster for over 100 years.

With a presence in almost every zip code of the United States, The Salvation Army is uniquely positioned to serve those impacted by disasters, however long it takes, because they are there before, during, and after impact. The Salvation Army delivers disaster relief to an average of 382,000 people annually. When initiating a disaster relief operation for natural or human-made disasters, The Salvation Army's first aim is to meet the basic needs of both survivors and first responders. The Salvation Army's response varies according to a community's situation and the magnitude of the disaster. Emergency Disaster Services is activated on short notice per an internal notification procedure. The Salvation Army's disaster relief effort focuses on six core services:

- Food Services
- Emotional and Spiritual Care
- Disaster Social Services
- Donations Management
- Volunteer Management
- Recovery

Additionally, The Salvation Army also has a Salvation Army Team Emergency Radio Network (SATERN) program, which is a globally recognized, international fellowship of amateur radio operators that provides necessary communication to and from disaster sites around the world.

All SATERN operators deployed to a disaster are required to be credentialed, trained disaster workers through The Salvation Army Emergency Disaster Services program of which SATERN is a subset.

Since the founding of SATERN, its volunteer operators have served both The Salvation Army and the public with vital communications in support of responders and survivors of significant national and international disasters by:

- Transmitting messages of health and wellbeing from survivors inside domestic and international disaster areas to their friends and families.
- Connecting concerned families with appropriate agencies to help locate their loved ones inside disaster areas.
- Relaying communications to assist Salvation Army incident command personnel with tactical and logistical coordination in support of their disaster services mission.

Today, SATERN continues to respond to disasters employing both traditional Amateur Radio technology and increasingly sophisticated Amateur Radio and non-Amateur Radio technology to meet the needs of the moment. Operators train regularly, serving in vital roles relaying communication during first responder training exercises. This prepares disaster service providers for whatever man and mother nature can throw their way.

RESPONSIBILITIES OF THE SALVATION ARMY

The Salvation Army, since its first charter was established on May 12, 1899 (amended April 26, 1957), has provided emergency services to individuals and families in times of disaster. Its service has received public recognition. The Congress of the United States of America enacted the Disaster Relief act of 1970, which was amended by the Disaster Relief Act of 1974. Public Law 93- 28 officially recognized the capabilities of The Salvation Army. Since that time, The Salvation Army has entered into specific agreements with other agencies and entities concerned with public and private emergency and disaster relief services.

ORGANIZATION ARRL The National Association for Amateur Radio

ARRL is the national membership association for Amateur Radio operations. ARRL is a Connecticut not-for-profit organization that engaged in the promotion of interest in Amateur Radio communication and experimentation; the establishment of Amateur Radio networks to

provide electronic communications in the event of disasters or other emergencies; the furtherance of the public welfare; the advancement of the radio art; the fostering and promotion of noncommercial intercommunication by electronic means throughout the world; the fostering of education in the field of electronic communication; the promotion and conduct of research and development to further the development of electronic communication; the dissemination of technical, educational and scientific information relating to electronic communication; and the printing and publishing of documents, books, magazines, newspapers and pamphlets necessary or incidental to any of the above purposes.

The Amateur Radio Emergency Service® (ARES®), a program of ARRL, consists of Amateur Radio licensees who have voluntarily registered their qualifications and equipment for communications duty in the public service when disaster strikes. Every licensed amateur, regardless of membership in ARRL or any other local or national organization, is eligible to apply for membership in ARES. Training may be required or desired to participate fully in ARES. The local ARES emergency coordinator can provide specifics. Because ARES is an Amateur Radio program only licensed radio amateurs are eligible for membership. The possession of emergency-powered equipment is desirable but not a requirement for membership.

See Attachment B for a list of contacts.

RESPONSIBILITIES OF ARRL

Founded in 1914 by Hiram Percy Maxim as The American Radio Relay League, ARRL is a noncommercial organization of radio amateurs. ARRL numbers within its ranks the vast majority of active radio amateurs in the nation and has a proud history of achievement as the standard-bearer in amateur affairs. ARRL's underpinnings as Amateur Radio's witness, partner and forum are defined by five pillars: Public Service, Advocacy, Education, Technology, and Membership.

PRINCIPLES OF COOPERATION

In order that The Salvation Army and ARRL The National Association for Amateur Radio may together and separately agree that the shared goals of this collaborative effort are to enhance the provision of emergency and auxiliary communications, to promote interest in public service especially among the nation's youth, as well as other activities in which cooperation may be mutually beneficial such as training and exercises. In order that these goals might be accomplished, the parties agree that:

1. Each organization will, through channels to its local units, encourage interagency meetings of volunteers and staff, where practical, to create and maintain adequate communication and relationships.
2. Each organization will participate, where practical, in cooperative pre-disaster planning and training programs at the local, regional, and national level.
3. Each organization will recognize the capability of the other to give assistance to disaster survivors.

4. Each organization will work through its own chain of command and will respect the chain of command of the other.
5. Each organization will maintain its separate identity and public relation functions and shall issue joint statements, reports and/or requests for support as deemed appropriate and mutually beneficial.
6. Each organization will, in times of disaster, cooperate to meet the needs of disaster survivors and of the agencies and organizations attempting to serve them. Each will make its facilities, resources, and capabilities accessible to the other in accordance with established plans and procedures for cooperative service.
7. Donated supplies, equipment, facilities, and/or funds will be received, utilized, and disbursed by the organizations in accordance with their established policies and procedures.
8. During disaster operations, a liaison will be maintained, when practical, between the two organizations to ensure cooperation, to expedite service to those in need, and to maximize effectiveness of service to those in need.
9. Each organization will support and assist the other in any way possible within the guidelines and authority of its organizational mandate.

PLANNING AND IMPLEMENTATION

Cooperative arrangements for planning, exchange of information, and continuing liaison will be developed and maintained at the national level and encouraged locally.

This Memorandum of Understanding will be shared at all levels by The Salvation Army and the ARRL The National Association for Amateur Radio and will be in effect as of the dates that the Memorandum of Understanding is signed and shall remain in effect until termination by written notification by either party.

HOLD HARMLESS

The Salvation Army shall hold harmless, indemnify and defend ARRL The National Association for Amateur Radio, its agents, officers, directors, volunteers, and employees from suits and actions, including attorney's fees, all cost of litigation and judgement brought against ARRL The National Association for Amateur Radio as a result of loss, damage or injury to persons or property arising out of The Salvation Army's negligent, willful, and wanton actions or omissions to act, or a violation of law.

ARRL The National Association for Amateur Radio shall hold harmless, indemnify and defend The Salvation Army, its agents, officers, directors, volunteers, and employees from suits and actions, including attorney's fees, all cost of litigation and judgement brought against The Salvation Army as a result of loss, damage or injury to persons or property arising out of Send Relief's negligent, willful, and wanton actions or omissions to act, or a violation of law.

INTELLECTUAL PROPERTY

The Salvation Army and ARRL The National Association for Amateur Radio will each seek permission with regard to the use by the other of respective names, logos and/or other brand properties in digital, printed and/or online collateral produced, where appropriate. Moreover, the parties agree that each party requires the prior express written approval by the other of the final form of each and every use by each party of the other's name, logos, service marks and/or brand properties.

EFFECTIVE DATE AND TERMINATION

This Understanding shall be effective from the date it has been signed below by national representatives of both parties (the "Effective Date."). The agreement should be reviewed annually for any updates.

Either party may terminate this Understanding upon 14 days written notice to the other party. The provisions of this Memorandum of Understanding may be amended only by a written document at any time upon mutual agreement of the parties.

Executed by:



Merle Heatwole
Commissioner National
Commander The
Salvation Army



Rick Roderick, K5UR
President
ARRL The National
Association for Amateur
Radio

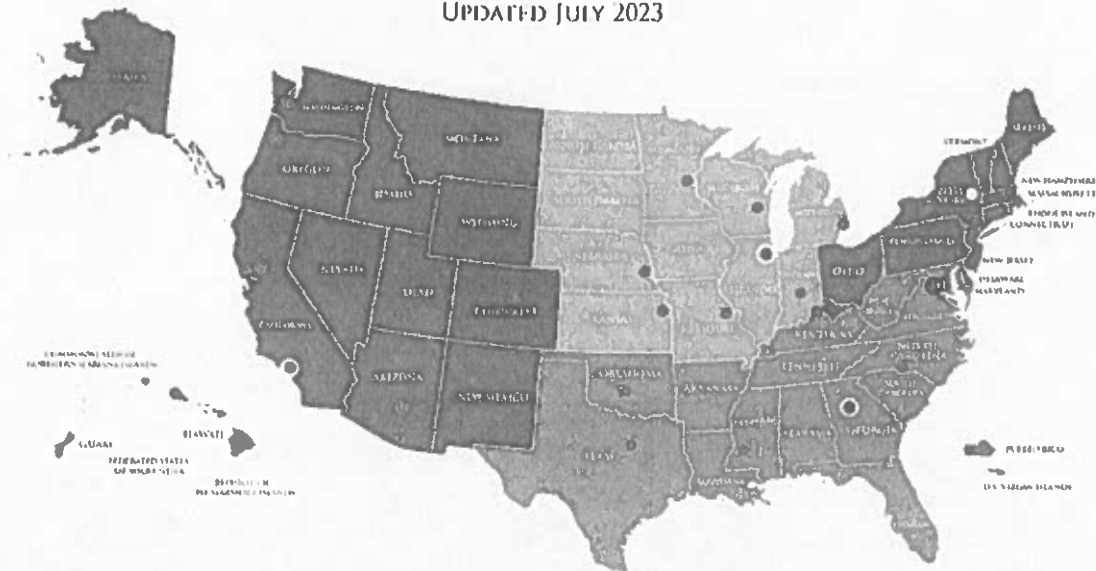
July 25, 2026
Date

JUNE 10, 2026
Date

Attachment A



THE SALVATION ARMY USA - TERRITORIES UPDATED JULY 2023



● DIVISIONAL HEADQUARTERS ■ TERRITORIAL HEADQUARTERS ● NATIONAL HEADQUARTERS AND LANDS VAP
Not depicting actual location of headquarters located in the same city/area

WESTERN TERRITORY (Headquarters - Rancho Palos Verdes, CA)

Alaska
Arizona
California
Colorado
Commonwealth of
Northern Mariana Islands
Hawaii
Federated States
of Micronesia
Guam
Idaho
Montana
Nevada
New Mexico
Oregon
Republic of the Marshall Islands
Utah
Washington
Wyoming

CENTRAL TERRITORY (Headquarters - Hoffman Estates, IL)

Illinois
Indiana
Iowa
Kansas
Michigan
Minnesota
Missouri
Nebraska
North Dakota
South Dakota
Wisconsin

SOUTHERN TERRITORY (Headquarters - Brookhaven, Georgia)

Alabama
Arkansas
Florida
Georgia
Kentucky
Louisiana
Maryland
Mississippi
North Carolina
Oklahoma
South Carolina
Tennessee
Texas
Virginia
Washington, D.C.
West Virginia

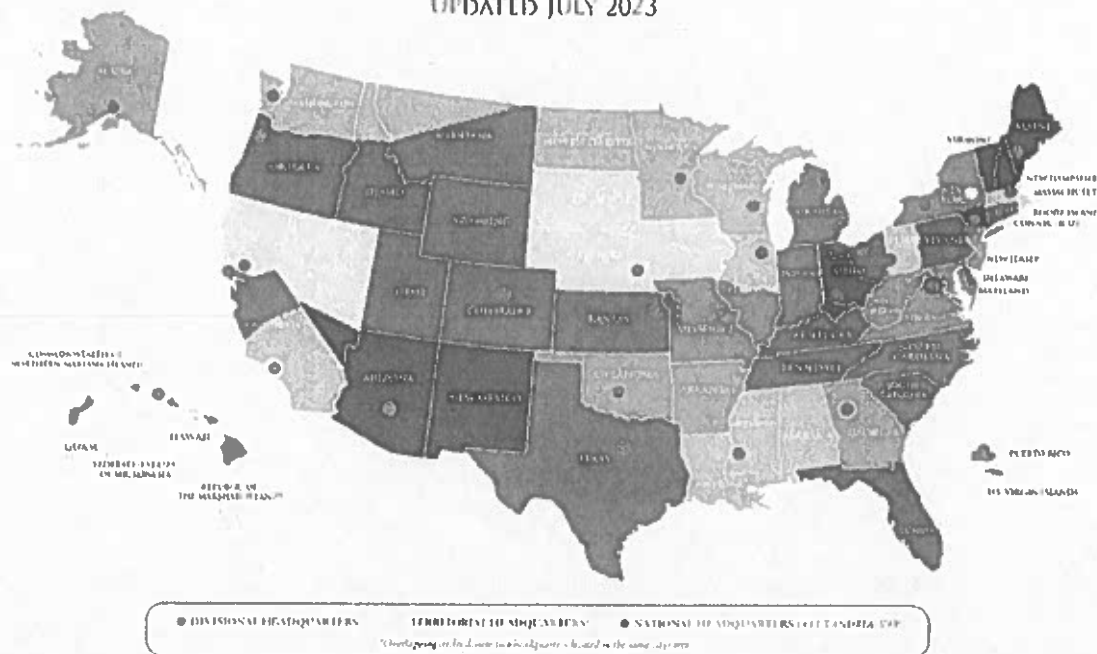
EASTERN TERRITORY (Headquarters - West Nyack, NY)

Connecticut
Delaware
Maine
Massachusetts
New Hampshire
New Jersey
New York
Ohio
Pennsylvania
Puerto Rico
Rhode Island
U.S. Virgin Islands
Vermont



THE SALVATION ARMY USA - DIVISIONS

UPDATED JULY 2023



National Headquarters (Alexandria, VA)

Central Territory (Headquarters: Evanston, IL)

- Great Lakes (Headquarters: Detroit, MI)
- Indiana (Headquarters: Indianapolis, IN)
- Kansas & Western Missouri (Headquarters: Kansas City, MO)
- Midland (Headquarters: Saint Louis, MO)
- North & Central Illinois (Headquarters: Chicago, IL)
- Northern (Headquarters: Minneapolis, MN)
- Western (Headquarters: Omaha, NE)
- Wisconsin & Upper Michigan (Headquarters: Milwaukee, WI)

Eastern Territory (Headquarters: New York, NY)

- Eastern Pennsylvania & Delaware (Headquarters: Philadelphia, PA)
- Empire State (Headquarters: Syracuse, NY)
- Greater New York (Headquarters: New York, NY)
- Massachusetts (Headquarters: Canton, MA)
- New Jersey (Headquarters: Union, NJ)
- Northeast Ohio (Headquarters: Cleveland, OH)
- Northern New England (Headquarters: Portland, ME)
- Puerto Rico/Virgin Islands (Headquarters: San Juan, PR)
- Southern New England (Headquarters: Hartford, CT)
- Southwest Ohio & Northeast Kentucky (Headquarters: Cincinnati, OH)
- Western Pennsylvania (Headquarters: Carnegie, PA)

Southern Territory (Headquarters: Brookhaven, Georgia)

- Alabama, Louisiana & Mississippi (Headquarters: Jackson, MS)
- Arkansas & Oklahoma (Headquarters: Oklahoma City, OK)
- Florida (Headquarters: Lutz, FL)
- Georgia (Headquarters: Norcross, GA)
- Kentucky & Tennessee (Headquarters: Louisville, KY)
- North & South Carolina (Headquarters: Charlotte, NC)
- Potomac (Headquarters: Alexandria, VA)
- Texas (Headquarters: Dallas, TX)

Western Territory (Headquarters: Rancho Palos Verdes, CA)

- Alaska (Headquarters: Anchorage, AK)
- Southern California (Headquarters: Carson, CA)
- Cascade (Headquarters: Happy Valley, OR)
- Del Oro (Headquarters: Sacramento, CA)
- Hawaiian & Pacific Islands (Headquarters: Honolulu, HI)
- Intermountain (Headquarters: Denver, CO)
- Golden State (Headquarters: San Francisco, CA)
- Northwest (Headquarters: Seattle, WA)
- Southwest (Headquarters: Phoenix, AZ)



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UPDATED JULY 2023



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- Northern (Headquarters: Minneapolis, MN)
- Western (Headquarters: Omaha, NE)
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Eastern Territory (Headquarters: West Nyack, NY)

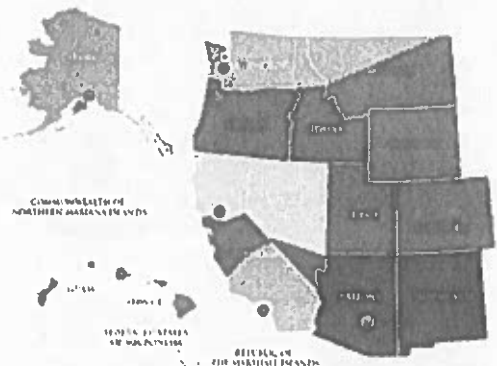
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*Overlapping and/or double line headquarters located on the same city/state